

# Mt. Pleasant Golf Club Website Member Survey.

65 responses

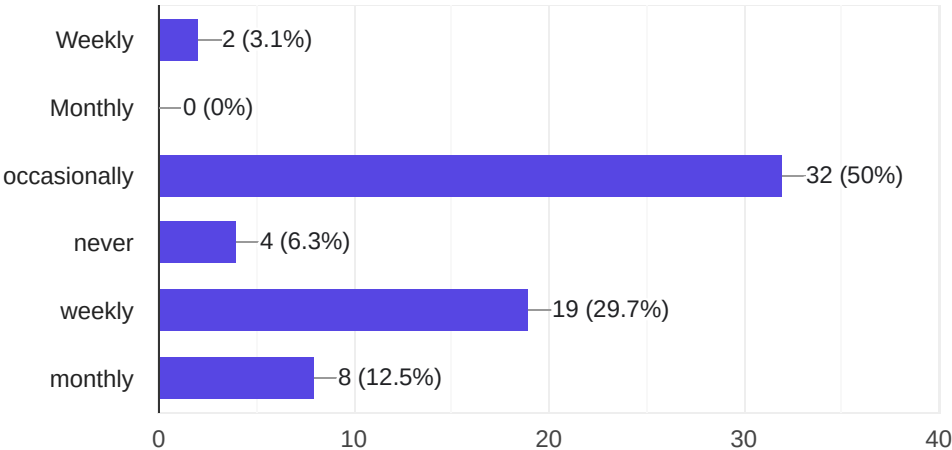
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## Website Usage

How often do you use the Club's website?

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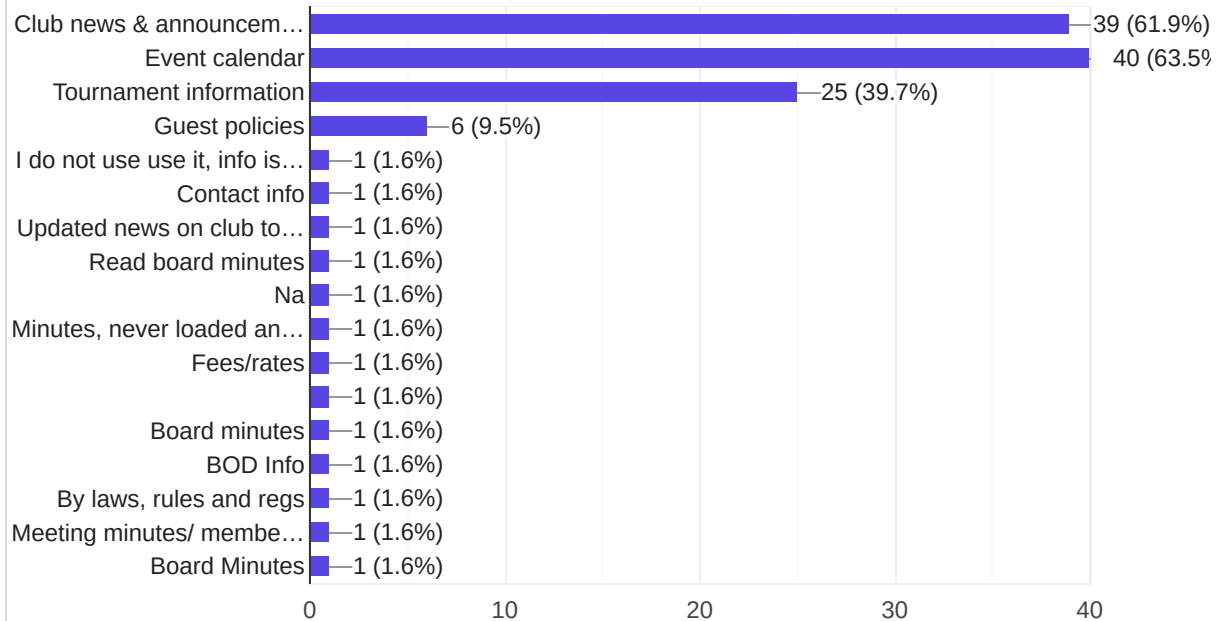
64 responses



## 2. What do you primarily use the website for? (Select all that apply)

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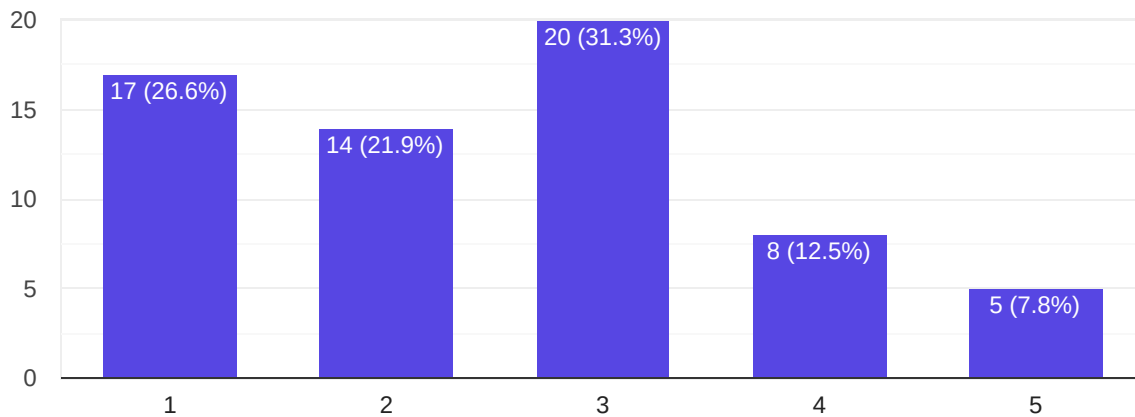
63 responses



## How easy is it to find the information you need on the website?

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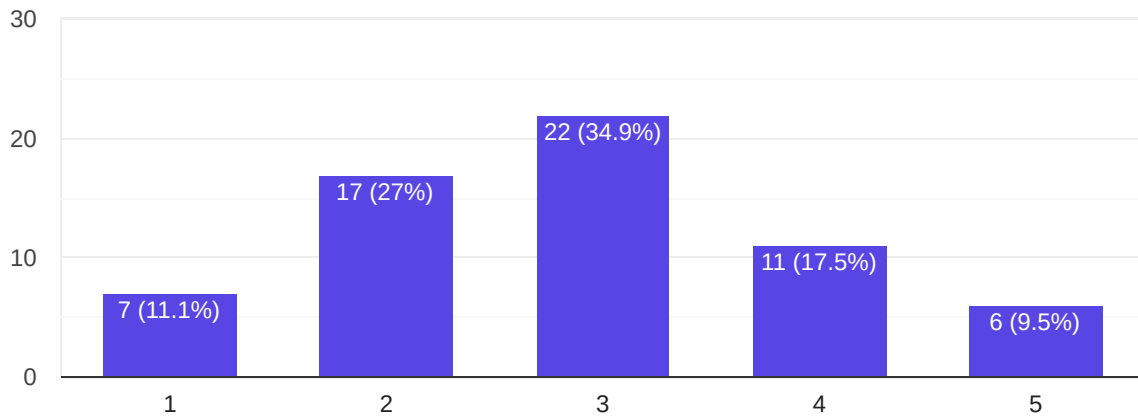
64 responses



How would you rate the website's overall design and appearance?

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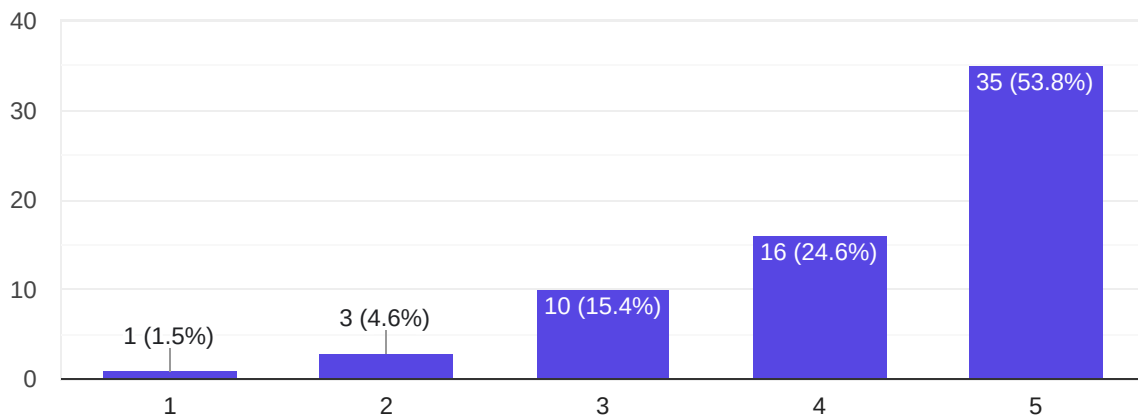
63 responses



How important is mobile-friendly access to the website?

 Copy chart

65 responses



### Website Content Interest

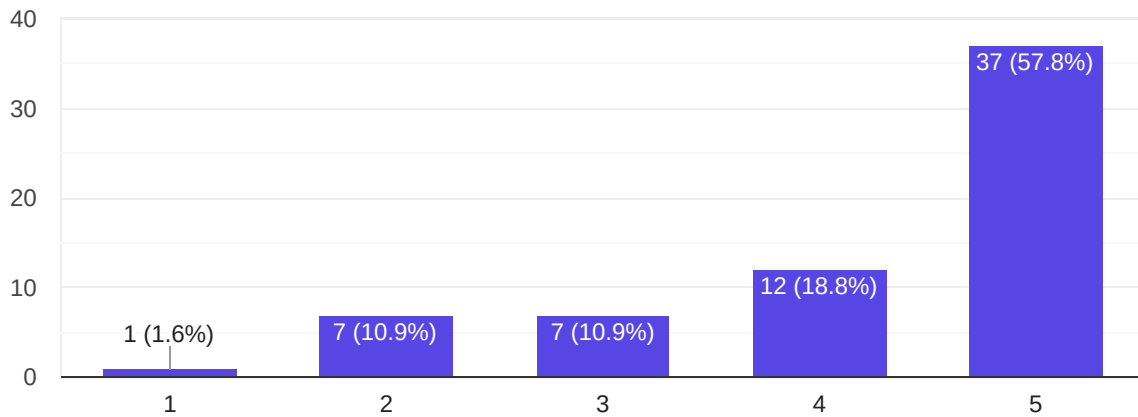
Please rate your interest in having the following information available and updated on the website.



## meeting minutes

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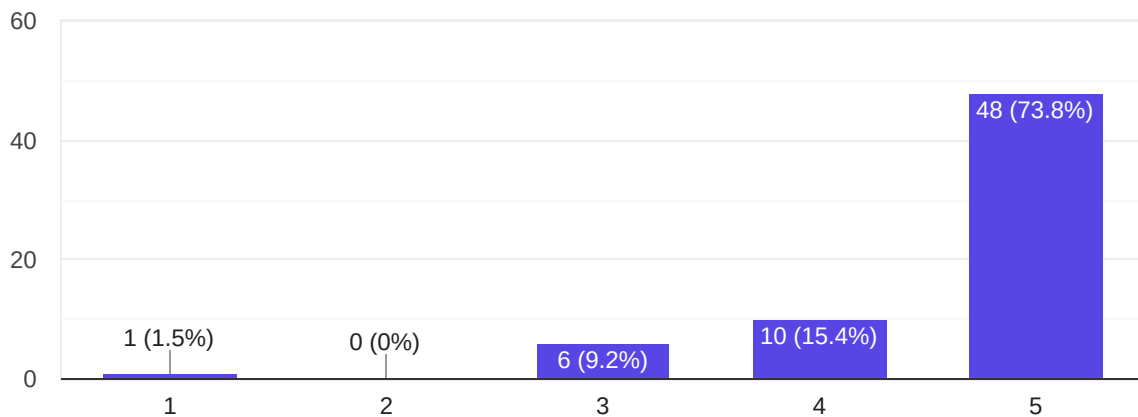
64 responses



## Calendar of Member Events

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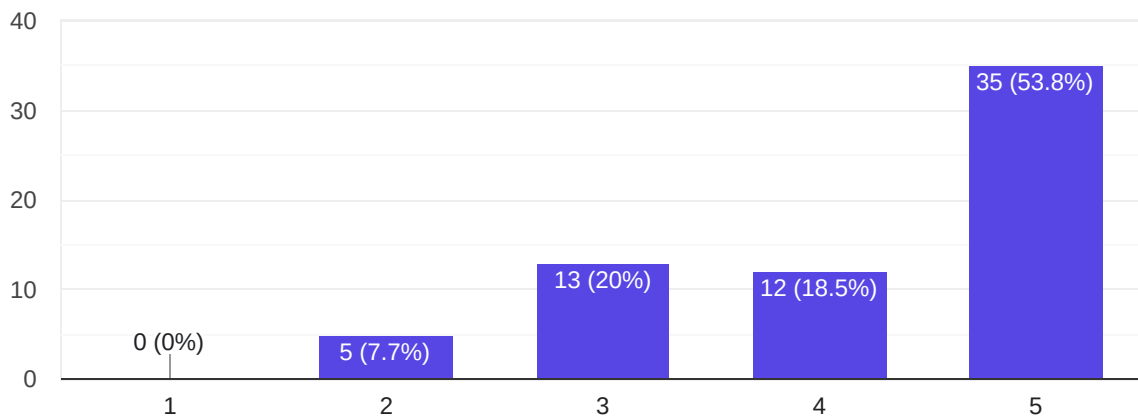
65 responses



## Board of Directors Information

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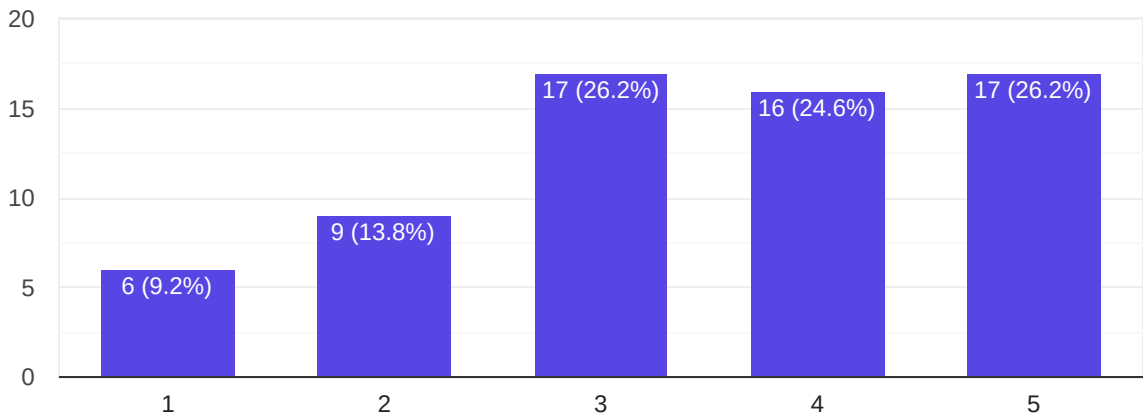
65 responses



Member Referral Directory

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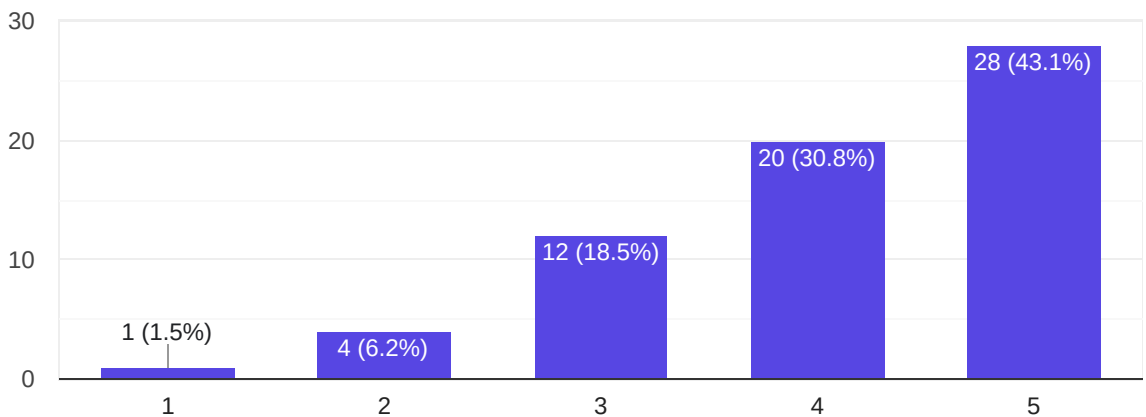
65 responses



Membership Tier Rules & Regulations

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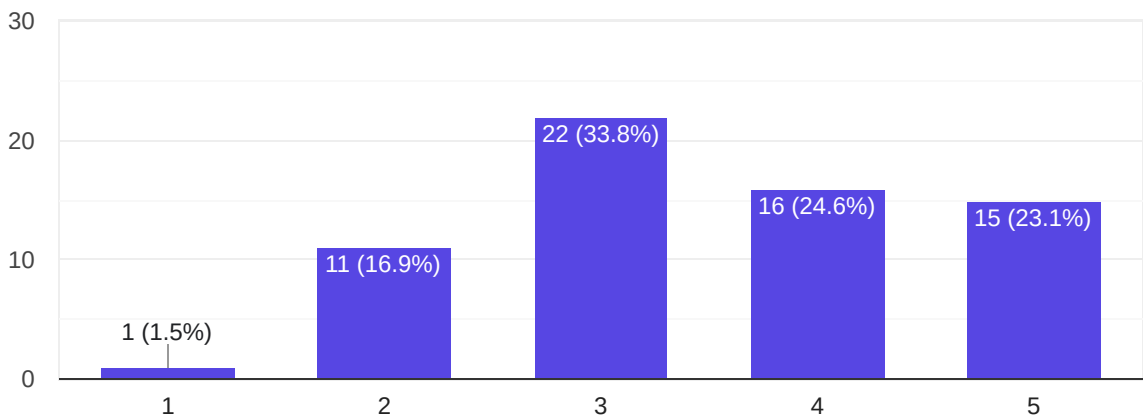
65 responses



Club Historical Information

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65 responses

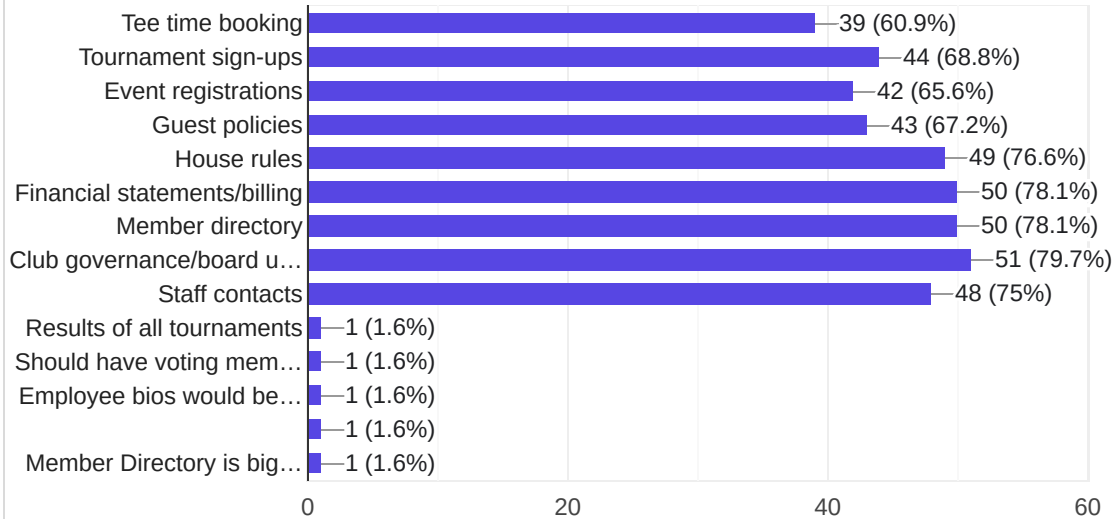


## Member Information & Features

Which member-only information should be available on the website? (Select all that apply)

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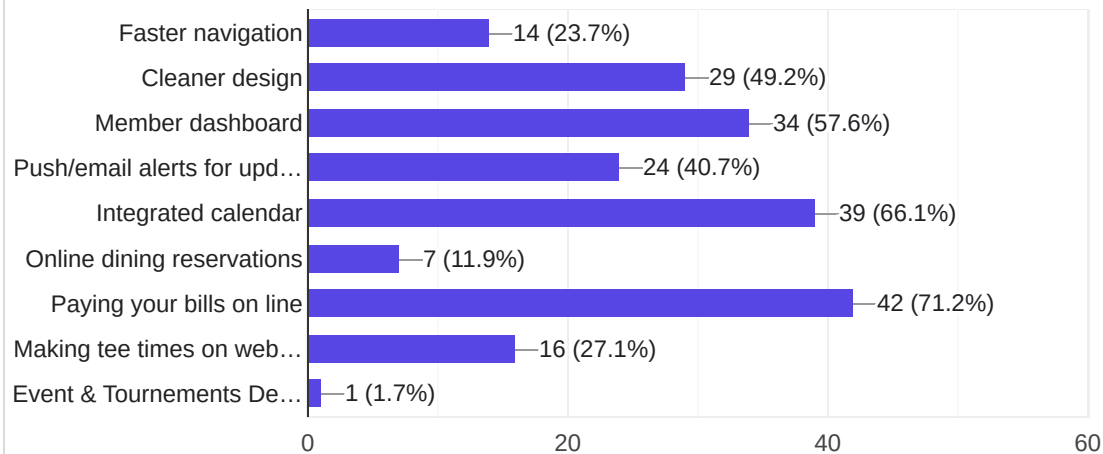
64 responses



Which features would improve your website experience? (Select all that apply)

 Copy chart

59 responses



## Open Feedback



## What is the most important information you want to see on the website?

33 responses

Tournament and social calendar.

Online tee time booking

governance and contact information

Calendar of events with details of each

Updates

Paying dues online and replenishing F&B account

Online bill pay

Tournament dates

Results of tournaments in member only section

minutes

Accurate and Timely Information

Tournament Schedule

More updates on tournament times and services

Making tee times

Central place for policies

What's going on at that time, so the calendar I guess

Way overdue for an update.

Minutes, communication, more surveys like this to pulse the membership on what they want for the clubs future.

Activities

daily or weekly club news



Updates on club messaging, seems the latest info is very dated, forcing me to ask staff or other members.

calendar

It was event calendar until you made the calendar electronic

Calendar and Board minutes

BOD Info

updated meeting minutes

Weekly changes/improvements done at v the club

Tournament information

Current news about issues facing the board. Often there are members who could have an expertise that would help solve issues.

board minutes

Satisfied with website now

Tourney Info, Membership Directory, Staff Directory.

Connection to membership billing account and food and beverage account





## What is something that is currently not on the website that you would like added?

26 responses

Historical information. Past Presidents and Board members and club processes and procedures.

Course condition updates

integrated calendar

Description of the tournament entry amount, scoring formats, prize money, tee items, course closing times and reopening times

Stated

Online bill pay

Keno

welcome and announcement of new members

Consolidate signups for leagues and tournaments and Results of tournaments. Currently signups are on bulletin boards, online, or directly to certain people (at least for the ladies). Also, tournament results are not posted where members can look them up.

Meeting Minutes for THE BOARD and Committees

history/archival info

Pay your dues online.

Voting member surveys about, pro shop, hospitality, grounds etc.

Maybe a place to volunteer for different things, tourneys, course maintenance. I know that exists on Monday mornings but difficult for me to get there that day. Maybe a chat about playing ie 'who wants to play Friday morning'

Pictures of the beautiful course that we all enjoy playing

Member account information. Rounds played each month, year, guest rounds played.

Billing options (for everything: dues, tournaments, tabs etc.)



None

Description of club events ie:, how to qualify for events like, member member, member guest, Keegan, neary, and fun events. It seems to me or assumed that everyone knows the details.

Events area or pop ups like we have at the bar tv that scrolls through what is happening / coming up. Should be the go to place for all up to date info. The email update info should be on the website.

Event / Tournament sign-ups

Business Member Directory

I'd like to see pics and a short bio on new hires in the pro shop and at the bar. I like to know people's names and a little about them.

Ability to check your F&B balance. And pro shop credit

Humor

Ability to pay dues and check and add to Food and Beverage balances.



## What is one improvement you would prioritize for the club's website?

27 responses

Calendar and contact information

online tee time booking

Posting of BOD minutes on time

clarification on cash incentive...should indicate that use of a credit card will cost a %

Events

Stated

Online bill pay

Na

1. Initial appearance 2. post all tournament results.

Standardize Day of Weekly Release

Pay your dues on line with a detailed description of membership fees.

One person/group be responsible for maintaining website.

Chat

Its a first class club and it deserves a first class website - Its time

Each member should have their own specific login credentials. Too easy for outsiders gain access right now.

A clear vision of the clubs future.

None

mobile billing/easier to read

Perhaps a screen in the club hose "touchscreen" to browse for info?

New photos and refresh the overall look.



Better navigation

Easier navigation

Keep it current or take it down.

Format redesign.

tournament results

Graphics

Connection to billing and F&B balances

Is there any information you believe should be removed from the website?

15 responses

No

NO

Tee times etc. Avoid duplication with GolfGenius, Foretees and GHIN.  
OR consolidate so we have fewer apps to use!

N/A

I would update some pictures of function hall and the club in general, and add some of great pictures of the course itself and the major upgrades Pat/Club has been doing

Just make communication more clear, please.

None

Add more information, remove less, links to instagrams.  
Also, I'd really like to see a directory that list all member businesses that we can view, roofers, landscapers, attorneys, mechanics and so on...

No, think more information is better.

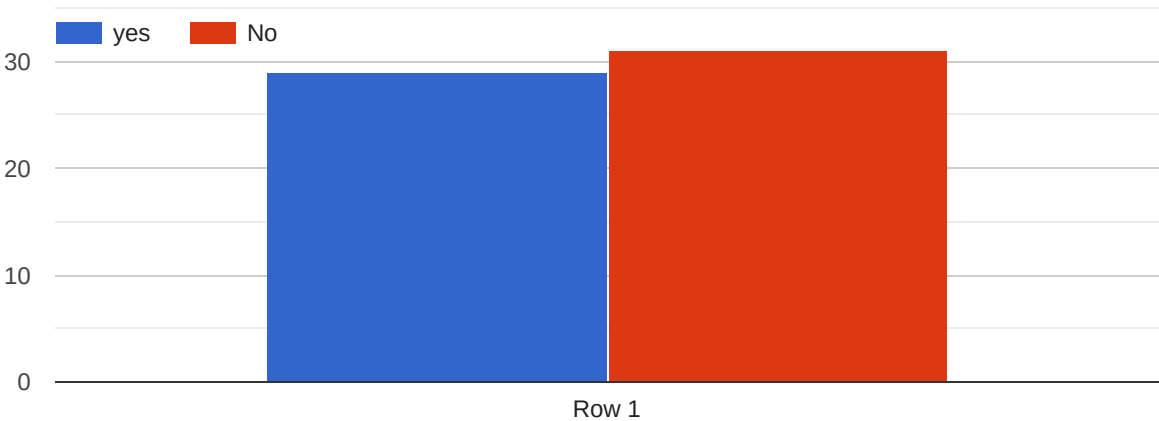
If you add member directories they should require prior permission from the member

no



Are the cash pay incentives important to you?

 [Copy chart](#)



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